

RAF Museum Midlands

Spitfire 10K – FAQs

General

WHERE CAN I BUY MY EVENT TICKETS?

Tickets for the Spitfire 10K can be bought through the NiceWork website (our race partners), whose link is provided on this webpage. Please note that tickets are advanced bookings only.

For further information check the webpage of the event you are interested in or email whatson-midlands@rafmuseum.org

HOW DO I GET TO THE MUSEUM?

Our events are held at the RAF Museum Midlands:

RAF Museum Midlands
Shifnal, Shropshire
TF11 8UP

Directions and a map can be found on our [How to reach us](#) section

HOW DO I FIND OUT ABOUT OTHER EVENTS AT THE RAF MUSEUM MIDLANDS?

The full list of our upcoming events can be found on our website: <https://www.rafmuseum.org.uk/midlands/whats-going-on/events/> To get updates of what's coming up and when tickets go on sale, sign up to our [monthly newsletter](#).

HOW ACCESSIBLE ARE YOUR EVENTS?

The Museum's facilities are fully accessible. Our outside areas are a mixture of tarmac and grass. Whilst we make every effort to make our site accessible, due to the nature of the site and depending on the weather and ground conditions, some areas may not be suitable for customers with restricted mobility.

If you have any special requirements or questions, please get in touch via whatson-midlands@rafmuseum.org

HOW AND WHEN WILL I RECEIVE MY TICKETS?

You will not receive a physical ticket. You will be emailed an order confirmation that will include your unique booking reference number and a barcode that also contains this number. We suggest that you download your order confirmation to your smartphone ready to be shown to the team on arrival. Alternatively, you may print the confirmation with the barcode or make a note of your booking reference number.

I REQUIRE ASSISTANCE WITH MY BOOKING – WHO CAN HELP?

If you are experiencing problems with your booking or require assistance, please call our Customer Services Team on 01902 376200 or email us on whatson-midlands@rafmuseum.org

CAN I BRING A DOG?

Animals, other than registered Assistance Dogs accompanying their owners, are not allowed on site and inside any building.

Spitfire 10K

IS THERE AN AGE LIMIT?

This race is held under UK Athletic Rules; all runners must be 15 years and older.

WILL DISCOUNTED TICKETS BE AVAILABLE?

Yes, discounted tickets (£20.50) are available to members of UK Athletics affiliated clubs and Armed Forces Personnel. Please choose the option when booking your tickets, you may be asked to enter details to receive the discount.

I AM A CADET OR VETERAN, AM I ABLE TO PURCHASE THE REDUCED ARMED FORCES TICKET OFFER?

We are pleased to offer the reduced Armed Forces ticket to all members of the Armed Forces family. This offer is available for cadets, current serving personnel and veterans which also includes their immediate families. Please note, all runners must be 15 years or older.

IF I CANNOT ATTEND, CAN I GIVE MY TICKET TO A FAMILY MEMBER OR A FRIEND?

Unfortunately, tickets are not transferable. If you can no longer take part in the challenge, please email our team on info@nice-work.org.uk and we will discuss appropriate options with you.

DO I PAY FOR PARKING?

There is currently no parking fee for participants of the race on site and in the off-site car park.

Please note any supporters arriving at site in a separate car will need to pay for parking. Parking can be pre-booked online (£5.00) or pay on the day (£6.50).

WILL I BE ABLE TO PARK ON SITE?

There are a limited number of parking spaces available on site. Once these spaces are full, we will direct you to our off-site car park, a 2-minute drive away from the Museum. Shuttle buses will run continuously between the off-site car park and the RAF Museum.

WHAT TIME CAN I ARRIVE?

You will receive a race pack before the race which will include all the details you will need for the day.

CAN I TAKE PART WITHOUT A BOOKING?

We can only allow runners with a valid booking to take part in the event.

IS THERE A DEADLINE TO ENTER THE RACE?

Spaces are being sold on a first-come-first-served basis. Please note, in previous years, the Spitfire 10K has sold out rather quickly. We suggest you book your tickets as early as possible.

HOW DOES THE FUNDRAISING WORK?

The Spitfire 10K is a race organized by the RAF Museum charity. We therefore ask that all runners wishing to raise funds while running only do so for the RAF Museum. When booking your tickets, choose the ticket option 'incl. free t-shirt with £100 raised in sponsorship'. Our team will then get in contact with you via email to help you to set up your fundraising page and support you throughout the process. If you raise £100.00, you will receive a free t-shirt sent to you after the race.

Please email development@rafmuseum.org if you have any fundraising questions.

WILL THERE BE ROLL OF HONOUR CARDS AGAIN?

Yes, you will receive a Roll of Honour Card with your race pack. Your Roll of Honour Card enables you to carry the name of a Battle of Britain Pilot with you on your run.

WHEN WILL I RECEIVE MY RACE PACK?

Race packs are sent out in the post in August. The race pack will contain your Roll of Honour Card, your runner's number and further details about the race.

WHEN WILL THE T-SHIRT DESIGN BE REVEALED?

The t-shirt design will be revealed in early 2023 – as usual, it will be one of a kind!

This year, home delivery is the only option for your t-shirt as we focus on sustain-ability and reducing waste. You must order your t-shirt by Sunday 6th August 2023 in order to receive this year's t-shirt.

Please note there will be no on the day sales of t-shirts.

WHEN WILL I RECEIVE MY RUNNING T-SHIRT OR VEST?

You will receive your t-shirt in August.

WILL THE SPITFIRE FAMILY RUN TAKE PLACE IN 2023?

Yes, we are excited to announce that the Spitfire Family Run will be back in 2023. With an exciting new route, giving youngsters the chance to fly high on the airfield. More information can be found on our website.

HOW DOES THE CHIP TIMING WORK?

Your timing chip is on the reverse of your race number which you will receive with your race pack. Please attach your race number to the front of your running vest and be careful not to damage the chip with your pins. If you forget your race number there will be a few available on the morning of the race but these will be subject to a £3 charge to re-issue you with a new one.

WHEN WILL I GET MY MEDAL?

You will receive your medal after the race as you cross the finish line.

WHAT IS THE MEDAL GOING TO LOOK LIKE?

As usual, this will remain a secret until you cross the finish line.

We are excited to announce 2023 will be first year with a sustainable wooden medal with our unique aviation inspired design.

WHAT HAPPENS IF I AM ILL DURING THE SPITFIRE 10K?

If you have started the challenge and become ill, it is important for your health and wellbeing that you stop. Only when you truly feel fit and healthy again do we advise you continue.

Please always ensure that you are medically fit to complete the 10K before starting the challenge.

I CAN NO LONGER TAKE PART, WHAT ARE MY OPTIONS?

If you can no longer take part in the challenge, please email our team on info@nice-work.org.uk and we will discuss appropriate options with you.