

BookitZone Ltd

Security and Data Breach Policy

BookitZone takes handling of personal data very seriously and will continue to maintain the highest standards with respect to the security of this data.

Data Security

We have put in place appropriate security measures to prevent your personal information from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal information to those employees, agents, contractors and other third parties who have a legitimate business need to know. They will only process your personal information on our instructions and are subject to a duty of confidentiality.

Where required by applicable data protection legislation, BookitZone will report certain types of personal data breach to the relevant supervisory authority within 72 hours of becoming aware of the breach, where feasible.

Whilst there are always risks associated with providing personal data, whether in person, by telephone or over the internet, and no technology can be considered completely secure or hacker-proof, BookitZone implements appropriate technical and organisational security measures to minimise risk.

These measures include TLS/SSL encryption for data in transit, secure server infrastructure, encrypted storage where appropriate, individual user authentication, controlled access to systems, regular backups, and ongoing review of security controls.

BookitZone does not collect or store payment card details on its own systems. Payment card processing is handled securely by an external PCI DSS compliant payment processor.

BookitZone cannot guarantee the security or integrity of personal data transmitted over the internet. However, we continually review and improve our security measures to reduce the risk of unauthorised access, misuse or loss.

BookitZone may monitor or record communications (including telephone conversations and emails) for quality assurance, staff training, fraud prevention and compliance purposes.

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