

Equal Opportunities and Diversity Policy

This policy is designed for candidates who have enrolled on any course or renewal at Bollington Health & Leisure within the Approved Training Centre/Provider (ATC/P).

Bollington Health & Leisure is committed to deliver a service and range of qualifications that are fair, accessible and do not include any unnecessary barriers to entry.

Bollington Health & Leisure commits to incorporating specific and appropriate duties in respect of implementing the equal opportunities policy into job descriptions and work objectives of all staff. Bollington Health & Leisure will provide equality training and guidance as appropriate to our staff; including staff induction training as well as further on-going courses as identified via our internal staff performance review arrangements trainer/assessors are familiar with our equal opportunities and diversity policy and procedure.

Bollington Health & Leisure expects candidates to have equal access to training and assessment for qualifications irrespective of their sex, marital status, age, religion, race, nationality or ethnic origin or disability*. Assessment must similarly be undertaken without discrimination.

For complaints regarding issues of inequality please refer to the Bollington Health & Leisure complaints policy.

Where complaints relating to issues of inequality cannot be satisfactorily resolved by Bollington Health & Leisure candidates must be made aware of their right to appeal to IQL UK via the arrangements outlined in the appeals policy.

*please review ATC/P Special Considerations and Reasonable Adjustments Policy.

Review arrangements

Bollington Health & Leisure will review the policy annually and revise it as and when necessary in response to customer and learner feedback, changes in our practices, actions from the regulatory authorities or external agencies or changes in legislation.

If you would like to feedback any views, please contact us via the details provided below.

Bollington Health & Leisure